



## Your Partner in **Lean** Productivity Improvement

CONSULTING  
COACHING  
TRAINING  
SOFTWARE

### WHAT IS LEAN

IMPLEMENT LEAN IN YOUR ORGANISATION AND IMPROVE YOUR COMPETITIVENESS!

'Lean' is a business strategy with the aim to help you better reach your business objectives and to make your organization more competitive by continuous improvement of your organizational processes. The main focus lies on pursuing perfection in improving of the flow through processes and departments, and repeating this daily by the mobilization of all employees in order to eliminate waste. These are all of those activities in your organization which do not add value for the (end) customer and for which activities consequently the customer does not want to pay. This treatment with as objective 'the highest quality with the lowest cost and in the shortest lead time' is originating from the automobile industry (Toyota Production System). In the meantime it is clear that Lean is also a very effective strategy in other industry branches. Also in Offices & Service environments and in Healthcare!



Van Goubergen P&M gcv  
Eikenlaan 51  
B-2275 Lille  
Belgium  
E: [info@vangoubergen.com](mailto:info@vangoubergen.com)  
T: +32 (0)14 61.77.67  
[WWW.VANGOUBERGEN.COM](http://WWW.VANGOUBERGEN.COM)



BS EN ISO 9001:2008  
Certificate P598844

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# Our Expertise at Work for You!

## YOUR PARTNER IN PRODUCTIVITY IMPROVEMENT

Van Goubergen P&M with headquarters in Belgium, is an international training and consulting company. Since 1993 we deliver basic and advanced training, consulting as well as coaching of implementation of Productivity Improvement, Kaizen and Operational Excellence. We are active in manufacturing, office/service and healthcare environments.

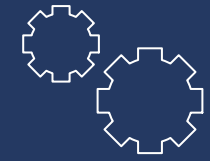
We provide specialized software tools.

Our core competences are in Lean, Six Sigma, Industrial Engineering, Performance Measurement and Organizational Transformation.

For all our services we are ISO 9001:2008 certified by the British Standards Institute (BSI).

We work based on an overall Business Model that defines an integral approach for performance improvement, not stand alone initiatives.

Learning and applying productivity improvement techniques or implementing Lean is never a goal in itself, it is the means to an end: improving the competitiveness of your organization. We can help to link your improvement initiatives to your mission/vision and strategy.



## MANUFACTURING/ SUPPLY CHAIN

Our competencies are situated in the area of Lean, Six Sigma and traditional Industrial Engineering (method engineering and time study/work measurement). We have helped organizations at all levels: from executives to managers, engineers, team leaders/supervisors and shop floor workers, also in supporting functions.



## SERVICE/OFFICE

We can help improve productivity and competitiveness in your office and services processes with an approach based on Lean and Six Sigma. We offer trainings and coaching of implementation, from the executive level to the office/service workers. Our proven methodology for implementing Lean in this context has resulted substantial improvement for our clients.



## HEALTHCARE

During last years we have been developing specific training/coaching programs for Lean in Healthcare that we have conducted with success for several hospitals in the Netherlands and Belgium. We take into account the specific challenges of the healthcare environment

## CONSULTING & COACHING

- PRODUCTIVITY & ORGANIZATION  
STRUCTURE ASSESSMENT
- LEAN STRATEGY DEVELOPMENT
- LEAN IMPLEMENTATION AND COACHING
- LEADERSHIP & CHANGE MANAGEMENT
- PRODUCTIVITY IMPROVEMENT IN  
MANUFACTURING/SUPPLY CHAIN,  
HEALTHCARE, SERVICE/OFFICE

# Van Goubergen **Lean Academy** for your training needs

## OUR TRAINING PORTFOLIO

Every year we schedule Open Trainings which can also be organized for your organization in an In-Company format, even in a customized way or tailored to your organization's needs.

Our main Training Programs in our three Business Lines (Manufacturing/Supply Chain, Office/Service, Healthcare environments) are the following:

- Lean Trainings (Basics, for Executives, Tools, etc.)
- Green Belt in Lean Training and Certification
- Black Belt in Lean Training Certification
- Six Sigma Training Programs
- Industrial Engineering Training (Method Engineering and Work Measurement)

For more information please visit our website.

SEVERAL OF OUR CLIENTS HAVE ALREADY SELECTED US AS THEIR **PREFERRED PARTNER** FOR ALL INTERNAL TRAINING NEEDS RELATED TO LEAN AND INDUSTRIAL ENGINEERING. FOR SOME OF THEM WE ALSO CONDUCT INTERNATIONAL IN-HOUSE LEAN TRAINING/CERTIFICATION PROGRAMS.

OUR APPROACH IS ONE OF OUR KEY SUCCESS FACTORS. WE USE A **TEACHING-COACHING-MENTORING** APPROACH BASED ON THREE PRINCIPLES: PARTICIPATION, KNOWLEDGE TRANSFER AND BUSINESS MODEL ALIGNMENT.

## WHY FOLLOW ONE OF OUR TRAINING PROGRAMS?

• **Since 1993** we provide trainings on Lean, Kaizen, Operational Excellence and Productivity Improvement for clients worldwide in manufacturing, office/service and healthcare environments. **Not just the basics**, but also the **advanced knowledge**, beyond what others are offering.

• Our people are not just consultants, but also **seasoned teachers**. We conduct all trainings in four languages (Dutch, French, English, German).

• Our **innovative and state-of-the-art trainings**, aligned with the latest developments in our knowledge domain, are developed based on a unique combination of **practical implementation and academic expertise**

• We are **ISO 9001:2008 certified** by the British Standards Institute (BSI) and accredited by the Flemish Government for our training activities.

